

SPPI 15 Calculation



Number of resolution sessions resulting in a written settlement agreement

Divided by

Number of resolution sessions

Multiplied by

100

(Data Reported in Dispute Resolution Survey in the EDFacts Metadata and Process System (EMAPS))

SPPI 15 Calculation Example

Resolution Sessions	#
a. Number of resolution sessions	113
b. Number of resolution sessions resulting in a written settlement agreement	41

Resolved Through Resolution Session Settlement Agreements Calculation

$$\begin{aligned}
 \text{Percentage} &= (b / a) \times 100 \\
 &= (41 / 113) \times 100 \\
 &= .36 \times 100 \\
 &= 36\%
 \end{aligned}$$

