May 11, 2021

Subject: May 2021 STAAR Grade 3 Reading Online Tests

To the ESC and District Testing Coordinator Addressed:

The purpose of this communication is to provide information regarding the May 2021 State of Texas Assessments of Academic Readiness (STAAR®) grade 3 reading test administered online in English with Personal Needs and Profiles (PNP) activated.

The Student Assessment Division has received reports of grade 3 students who are testing online and are supposed to have the STAAR English reading test but are getting the STAAR Spanish reading test. This issue is affecting about 700 grade 3 students currently. Our vendor, ETS, is working to correct the issue.

If a student has logged into the STAAR English grade 3 reading test and sees a Spanish test, the student should log out of the test. The district will need to call ETS at 855-333-7770 to have the test reset to the English version for any students who experienced this issue. Please ensure that you have the affected student’s name and student identification number.

For students who have not started the STAAR English grade 3 reading test with PNPs, ETS is working to ensure the appropriate version is set and ready to administer in the system. The Texas Education Agency (TEA) will constantly monitor this issue and provide updates, as necessary.

This issue has not been reported for STAAR online tests in other grades or subjects. As of this morning, there has been a record number of more than 600,000 students testing online.

If you have questions about the information in this communication or about testing in general, submit your inquiries to TEA using the Student Assessment Help Desk.

Texas Education Agency
Student Assessment Division
(512) 463-9536