COVID-19 FAQ: Information Technology Guidance
April 3, 2020

1. Is the Department of Information Resources (DIR) still requiring all staff to be trained Security Awareness and be reported on by June 14 per House Bill 3834 requirements?
Yes, TEA consulted with DIR and the compliance date will remain in effect. While DIR is aware of reporting and compliance deadlines over the upcoming few months and the challenges some organizations may have in meeting those deadlines, most of these deadlines are set in statute and therefore DIR does not have the authority to delay or reschedule submission deadlines.

There are many resources available to support this requirement. Currently there are over 50 certified training programs available and most of which require no more than an hour of each employees’ time to complete with little to no cost impact. Additionally, there is close to 75 days prior to the mandated completion date.

Regarding the cyber training requirements of HB3834, it is imperative – now more than ever with an increased remote work force – that all public sector employees are as prepared as possible to work securely with heightened awareness for cyber threats. Because of this, each organization should continue to make cyber training a high priority. Low and no-cost certified training programs have been available on DIR’s website since October 2019 (see: https://dir.texas.gov/View-About-DIR/Information-Security/Pages/Content.aspx?id=154#list) and all public sector employees are strongly encouraged to complete the required training utilizing one of these certified programs. For organizations required to report compliance, DIR will provide an online form for attestation of compliance in April 2020.

Please check with DIR for the most up to date information. For additional questions, please email TXTrainingCert@dir.texas.gov