STATE OF TEXAS §
COUNTY OF TRAVIS §

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|---|---|
| **Division Number:** 210 | **Program Name:** Managed Services and MSIX |
| **Org. Code:** 711P | **Legal/Funding Authority:** Title I, Part C, 84.011A |
| | P.L. 107-110, Elementary and Secondary Education Act |
| **Speed Chart:** | of 1965 as amended by the NCLB Act of 2001 |
| **Payee Name:** Northrop Grumman | **ISAS Contract #:** 3075 |
| **Payee ID:** 1951055798 | **PO #:** |

Amendment # 2

# AMENDMENT TO
# DIR-SDD-2175
# APPENDIX D, SUPPLEMENTAL AGREEMENT
# BETWEEN
# TEXAS EDUCATION AGENCY
# AND

## Northrop Grumman Systems Corporation, acting through Northrop Grumman Information Systems Sector, Cyber Solutions Divisions
NAME OF CONTRACTOR

It is mutually understood and agreed by and between the undersigned contracting parties of the above numbered contract to amend said contract effective August 27, 2014 as follows:

TEA is exercising the option to extend the Managed Services and Migrant Student Information Exchange (MSIX) Contract from September 1, 2014 to August 31, 2015. Revised Description of Services documents attached hereto and incorporated herein by reference. The firm fixed price for this period is $677,760 for the Managed Services and $120,000 for the MSIX position, below is the invoice schedule.

Contract Amount: $779,777.00
FY2015 Amendment Amount: $797,760
Total Contract Amount: $1,577,537

| Managed Services | | | |
|---|---|---|---|
| **2014** | | **2015** | |
| October | $ 56,480 | January | $ 56,480 |
| November | $ 56,480 | February | $ 56,480 |
| December | $ 56,480 | March | $ 56,480 |
| | | April | $ 56,480 |
| | | May | $ 56,480 |
| | | June | $ 56,480 |
| | | July | $ 56,480 |
| | | August | $ 56,480 |
| | | September | $ 56,480 |

| Migrant Student Information Exchange Specialist | | | |
|---|---|---|---|
| **2014** | | **2015** | |
| October | $ 10,000 | January | $ 10,000 |
| November | $ 10,000 | February | $ 10,000 |
| December | $ 10,000 | March | $ 10,000 |
| | | April | $ 10,000 |
| | | May | $ 10,000 |
| | | June | $ 10,000 |
| | | July | $ 10,000 |
| | | August | $ 10,000 |
| | | September | $ 10,000 |

Pursuant to Section 2252.901 of the Texas Government Code, Contractor certifies that it is not a former employee of TEA or that Contractor has not been an employee of TEA for twelve (12) months prior to the beginning date of this contract.

Contractor reimbursement for travel and expenses incurred in the performance of Contractor's duties under this contract, and computed in accordance with Texas law in effect at the time such travel and expenses are incurred by Contractor. Contractor will make a good faith effort to comply with the State of Texas Travel Guidelines which specifies reimbursement rates for lodging, meals, and mileage. Refer to the current rates located at CPA's website: https://fmx.cpa.state.tx.us/fmx/travel/textravel/index.php. The mileage rates have changed to 56¢ effective January 1, 2014.

Contractor must make full disclosure of intent to employ or subcontract with an individual who is a former employee/retiree of TEA. Within the first twelve months of leaving employment at TEA, a former employee/retiree selected by the Contractor for employment or subcontracting, shall not perform services on a project or fill a position that the former employee/retiree worked on while employed at TEA.

Excluded Parties List System: The Texas Education Agency and the contractor must adhere to the directions provided in the President's Executive Order (EO) 13224, Blocking Property and Prohibiting Transactions With Persons Who Commit, Threaten to Commit, or Support Terrorism. That Executive Order prohibits any transaction or dealing by United States persons, including but not limited to the making or receiving of any contribution of funds, goods, or services to or for the benefit of those persons listed in the General Services Administration's Excluded Parties List System (EPLS) which may be viewed on the System for Award Management (SAM) site at http://www.Sam.gov.

All other terms and conditions of the original contract remain the same and are incorporated herein as if specifically written.

It is agreed and accepted by a person authorized to bind Contractor that all terms and conditions of this amendment are effective commencing on the above date.

Typed Name:      Kristen Walls

Typed Title:      Contract Administrator

Authorized Signature

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**This section reserved for Agency use.**

I, an authorized official of Agency, hereby certify that this contract is in compliance with the authorizing program statute and applicable regulations and authorize the services to be performed as written above.

AGREED and accepted on behalf of Agency this 29th day of August 2014 (month/year) by a person authorized to bind Agency.

Return three (3) copies with original signature to:
Norma Barrera, Purchasing and Contracts
Texas Education Agency
1701 North Congress Avenue, Room 2-125
Austin, Texas 78701-1494
Send electronic copies to:
TEAContracts@tea.state.tx.us

Shirley Beaulieu
Associate Commissioner Finance/ CFO

# New Generation System (NGS)
## Description of Services

Northrop Grumman (NG) will continue to provide project management, website maintenance, database management, and system maintenance services to the Texas Education Agency (TEA) and the New Generation System (NGS) Consortium of States as follows:

**I.  Project Management Support for NGS:**

    a)  Scheduling and monitoring of workloads;

    b)  Meet regularly with TEA representatives to review and discuss the status of the TEA NGS project;

    c)  Capture and document each requested website modification;

    d)  Coordinate each build release with TEA;

    e)  Manage the change detection process;

    f)  Address on-going relevant issues concerning the support of the NGS Help Desk.

**II.  Support for the NGS System:**

    a)  Perform daily system administration;

    b)  Notification to users on NGS regarding problems or new functionality available via the web page as appropriate;

    c)  Schedule and Implementation of all new hardware or software;

    d)  Provide second tier technical assistance (troubleshooting) for problem resolution;

    e)  Assist with third party product problem resolution through the use of TEA and Consortia owned maintenance agreements; and

    f)  Address on-going relevant issues concerning the support of the NGS system.

**III.  Support of the environment for ongoing enhancements:**

    a)  Support the four separate environments for production, development, test, and training;

    b)  Provide configuration management;

    c)  Move new versions of the NGS system into production;

    d)  Provide recommendations for all hardware and software purchases needed to meet requirements;

    e)  Testing of all new hardware and software prior to implementation in the production environment; and

    f)  Address on-going relevant issues concerning the environments of the NGS system.

**IV.  Support of the NGS Subsystems (EDI – Electronic Data Interchange & the Report Server Subsystems):**

    a)  Provide operational support for the NGS Subsystems;

    b)  Provide troubleshooting for the EDI system as required;

    c)  Provide first tier technical assistance (troubleshooting ) for problem resolution on the EDI subsystem;

    d)  Provide operational support for the Report Servers

    e)  Address on-going relevant issues concerning the NGS subsystems.

## New Generation System (NGS)
## Description of Services

**V.    Maintenance of the State Assessment Data:**

    a)  Integrate State Assessment data in to the NGS system; and

    b)  Address any issues relevant to the upload of the State Assessment data.

**VI.   Programming Support for NGS:**

    a)  Programming support for the State Assessment Data;

    b)  Implement hot fixes as required for Technical Support;

    c)  Update the Office of Migrant Education Performance Reports as required;

    d)  Update the Transfer Document as needed;

    e)  Update all relevant NGS documentation;

    f)   Add latest version of the NGS manual to the NGS website; and

    g)  Address on-going issues concerning programming support of the NGS system.

# Migrant Student Information Exchange Specialist
## Description of Services

Northrop Grumman (NG) will continue to provide project management, Migrant Student Information Exchange (MSIX) support and system maintenance services to the Texas Education Agency (TEA) as follows:

I. **Project Management Support for MSIX:**

    a) Scheduling and monitoring of workloads;

    b) Meet regularly with TEA representatives to review and discuss the status of the TEA NGS MSIX Support;

    c) Address on-going relevant issues concerning the support of the TEA MSIX Support.

II. **Support for the MSIX Infrastructure:**

    a) Perform daily system administration;

    b) Schedule and Implementation of all new hardware or software;

    c) Provide access and availability to work space in the NGS offices;

    d) Provide access and availability of the TEA NGS phone system for answering Texas MSIX end user support issues;

    e) Provide email and internet capability for communicating MSIX end user support issues;

    f) Provide web conference and training software for recording MSIX training videos;

    g) Provide software for recording and tracking Texas MSIX end user issues.

III. **MSIX Support Services:**

    a) Assist with answering and resolving end user issues with the MSIX system;

    b) Monitor and record the request and resolution of end user MSIX requests/issues;

    c) Assist TEA with MSIX work lists;

    d) Assist to resolve data errors identified from the MSIX data uploads;

    e) Assist TEA and the NGS Programmers with MSIX application issues;

    f) Assist the Texas Regional Service Centers and NGS end users with data validation;

    g) Address on-going relevant issues concerning the support of the TEA MSIX Support;

    h) Assist the State MEP team with support activities as related to MSIX and MSIX documents such as the MSIX State Strategic Plan;

    i) Review, edit and complete a NGS User Manual

IV. **Programming Support for TEA MSIX Support:**

    a) Programming support for the data exchange with the federal MSIX system;

    b) Update all relevant NGS documentation;

    c) Add latest version of the NGS manual to the NGS website; and

    d) Address on-going issues concerning programming support of the NGS system.