Quick Start Guide: Security Assessments, Informational

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DIR Shared Technology Services

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Security Assessments Overview

Our Security Assessment Services provide in-depth evaluations to identify vulnerabilities, gaps, and risks across DIR Customer environments. These assessments help organizations strengthen their security posture, meet compliance standards, and proactively address evolving threats.

We offer a wide range of Security Assessments, including general security assessments, election security assessments, and custom assessments tailored to Customer-specific environments.

Service Benefits include:
- Comprehensive evaluation of security controls, policies, and configurations
- Identification of vulnerabilities, misconfigurations, and potential attack vectors
- Strategic recommendations for risk reduction and improved defenses
- Support for compliance with state, federal, and industry standards

Our assessments are performed by experienced cybersecurity professionals and provide actionable insights to help DIR Customers reduce risk and enhance their overall security readiness.

Requesting Election Security Assessments

1. In the STS portal, hover over Catalogs at the top and select Service Catalog from the drop down.

2. Expand Managed Security Services from the Categories panel.

3. Click Procurement.

4. Click $ Election Security Assessment

5. Complete all required fields marked with an asterisk.

6. Click Submit.

Next Steps

1. The request is routed to the appropriate entity for funding approval.

2. Whomever submitted the request receive the approval notification.

3. MSS contacts the Customer to verify the request and schedule a Service Verification Meeting (SVM).

Requesting Texas Cybersecurity Framework Assessments

1. In the STS portal, hover over Catalogs at the top and select Service Catalog from the drop down.

2. Expand Managed Security Services from the Categories panel.

3. Click Procurement.

4. Click $ Texas Cybersecurity Framework Assessment.

5. Complete all required fields marked with an asterisk.

6. Click Submit.

Next Steps

1. The request is routed to the appropriate entity for funding approval.

2. Whomever submitted the request receive the approval notification.

3. MSS contacts the Customer to verify the request and schedule a SVM.
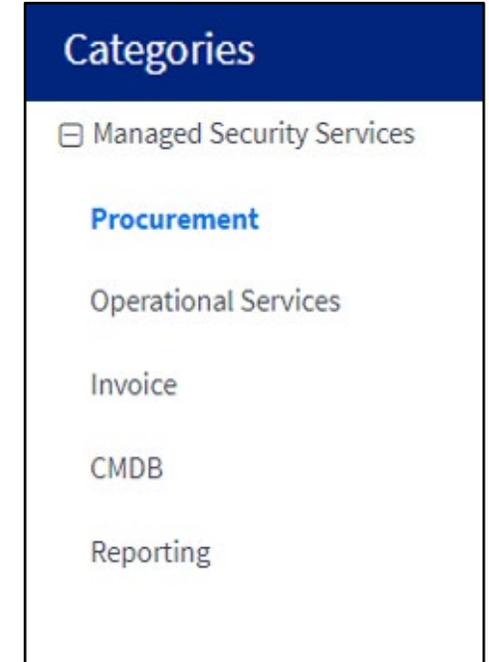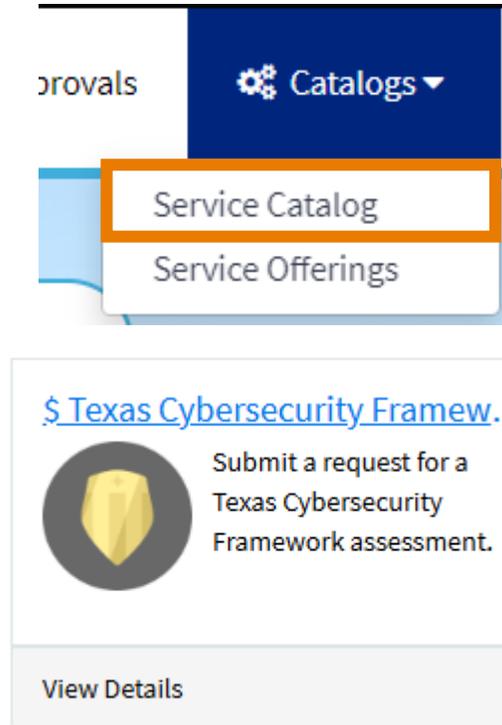
Requesting Non-TCF Assessments

1. In the STS portal, hover over Catalogs at the top and select Service Catalog from the drop down.

2. Click Request for Solution/HLA ROM

3. Select Managed Security Services (SAIC-MSS) for the type of Service requested

4. Select Request for Solution – RFS (DMND)

5. Select Security Assessment

6. Complete all required fields marked with an asterisk

7. Click Submit.

Next Steps

1. The request is routed to the appropriate entity for funding approval.

2. Whomever submitted the request receive the approval notification.

3. MSS contacts the Customer to verify the request and schedule a Service Verification Meeting (SVM).
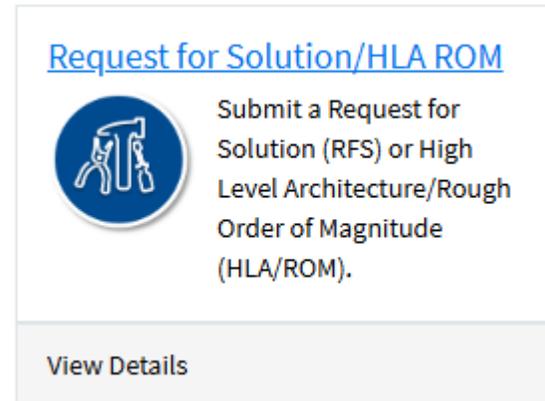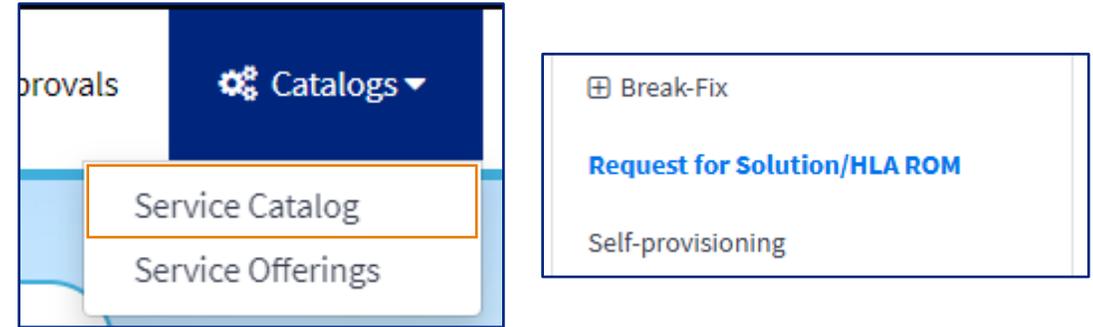
Security Assessments Delivery

The Security Assessments solution assesses vulnerabilities and threats, and how they combine to identify risks and recommend steps for remediation of the risks.   The team will provide recommendations, conduct periodic reviews and security vulnerability assessments.

- Pending the ordered selection, for Election Assessment, TCF or Non-TCF Assessment; MSS will meet with customer to cover compliance scope and cover the structure of the chosen assessment. A Technical Provisioning Document (TPD) will be provided for the customer to fill out and return.

- Per the selection, assessors will meet with customer for operational meetings where any additional scoping can be done and maturity of environment will be explored.

- Identify any discovered vulnerabilities, the potential impact of the vulnerabilities, and the likelihood of them being exploited; the team will provide suggested remediation of the vulnerabilities.

- Develop a roadmap for improving the Customer's maturity and provide a risk register for monitoring risks. Cover recommendations and provide final report for all findings, recommendations, and known risks.

DIR Shared Technology Services

STS is powered by the following providers:

Atos Capgemini First Data is now fiserv. SAIC xerox™

AT&T Deloitte. rackspace technology tyler technologies