TEXAS EDUCATION AGENCY

SPECIAL EDUCATION DUE PROCESS HEARING QUESTIONNAIRE

The Texas Education Agency (TEA) is committed to working with parents and school districts to make the special education due process hearing system as effective and efficient as possible. As a party to a special education due process hearing, your input and feedback are important. Please take a few moments to complete and return this voluntary questionnaire.

PLEASE MAIL, FAX, OR EMAIL COMPLETED QUESTIONNAIRE TO:
Texas Education Agency, Office of Legal Services
1701 N. Congress Avenue
Austin, Texas 78701
Email: Brittney.Salaiz@tea.texas.gov
Fax: (512) 463-6027

Name of Hearing Officer: _____

Date hearing was requested: _____ **Date of final decision/resolution:** _____

Parent/Parent representative: ☐	**School district/District representative:** ☐

Based on your experience, please rate the following:

1.	Was a resolution session held after the hearing was requested?	☐ No			☐ Yes	
	If not, why?					
2.	If a resolution session was held, was a settlement agreement reached as a result of the resolution session?	☐ No			☐ Yes	
3.	Was mediation attempted after the hearing was requested?	☐ No			☐ Yes	
	If not, why?					
4.	If mediation was attempted, was a settlement agreement reached as a result of the mediation?	☐ No			☐ Yes	
5.	How many days after the date the hearing was requested were you (or your attorney/representative) contacted by the hearing officer to schedule a prehearing conference?	☐ 1 day	☐ 2 days	☐ 3 days	☐ 4 days	☐ 5 or more days
6.	If you participated in the prehearing conference, do you feel it was helpful and effective in clarifying the issues to be addressed in the hearing?	*Not helpful* ☐ 1	☐ 2	☐ 3	☐ 4	*Very helpful* ☐ 5
QUESTIONS 7 THROUGH 16 ONLY APPLY IF A HEARING WAS ACTUALLY HELD						
7.	If your case went to hearing, how many days did the hearing last?	☐ 1 day or less	☐ 2 days	☐ 3 days	☐ 4 days	☐ 5 or more days
8.	Do you feel that the amount of time spent in the hearing was too little, about right, or too much?	☐ Too little		☐ About right		☐ Too much
9.	Did the hearing officer conduct the hearing in a professional manner?	*Unprofessional* ☐ 1	☐ 2	☐ 3	☐ 4	*Highly professional* ☐ 5

10.	Was the decision of the hearing officer fair and based on the evidence presented at the hearing?	*Unfair/not based on evidence*				*Fair/based on evidence*
		☐ 1	☐ 2	☐ 3	☐ 4	☐ 5
11.	Was the decision of the hearing officer in your favor?	☐ No		☐ Yes		☐ In part
12.	How understandable was the hearing officer's written decision?	*Not understandable*				*Very understandable*
		☐ 1	☐ 2	☐ 3	☐ 4	☐ 5
13.	Did the hearing process help or hinder the communications between the parties?	*Hindered greatly*				*Helped greatly*
		☐ 1	☐ 2	☐ 3	☐ 4	☐ 5
14.	If you incurred attorneys' fees in connection with the hearing, please indicate the amount of those fees.	☐ Less than $1,000	☐ $1,000 to $5,000	☐ $5,000 to $10,000	☐ $10,000 to $20,000	☐ $20,000 or more
15.	If you incurred expenses other than attorneys' fees in connection with the hearing, please indicate the amount of those expenses	☐ Less than $1,000	☐ $1,000 to $5,000	☐ $5,000 to $10,000	☐ $10,000 to $20,000	☐ $20,000 or more
16.	Docket Number: _____ (Optional Response)					

If you have any suggestions for improving the hearing process or any additional comments regarding this questionnaire, please include them below or on additional pages.

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