Goal 5 focus area 2 workbook


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**1. Take Note & Reflect:**

What does your current shared service model look like?

**2. Take Note & Reflect:**

What are your challenges around operational governance and staffing for system maintenance?



**1. Take Note & Reflect:**

What existing shared services/freemium programs have been effective in other education service centers or organizations? Who could you find out more about existing shared services from?

**2. Take Note & Reflect:**

What ideas for new models have you explored for additional cost savings?

**Goal 5, Focus Area 2, Action 2
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**1. Take Note & Reflect:**

What shared service models can be developed based on business values?

**2. Take Note & Reflect:**

How are you developing shared service models that reflect your values and promote a consistent IT landscape?



**1. Take Note & Reflect:**

What does executive support for IT governance look like in your district? How would this allow you to continually develop and deploy shared service solutions?



**1. Take Note & Reflect:**

What would improved customer relations look like in your district?

**2. Take Note & Reflect:**

How could cost savings enable you to reach other district goals?



**1. Take Note & Reflect:**

What would IT leaders focusing on mission rather than IT admin allow the district to experience?

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**1. Take Note & Reflect:**

Write a short summary statement for this focus area. How would you summarize what you've done and what you need to do for this focus area based on your work so far?